

RenewVue

Reseller Enablement Guide

1 RESELLER ENABLEMENT

- Login to IMOnline - <https://sg.ingrammicro.com>

Please fill out the fields below, in order to access your account.

Username

! User name is a required field.

Password

Log in

- Click on “My Account” after signing in



- You will see settings related to RenewVue

The screenshot shows a settings page with a table on the left and two main sections on the right. A callout box on the left contains the text "You will see settings related to RenewVue". Two red arrows point from this box to the "RenewVue" and "Renewal Email Preferences" sections. The "RenewVue" section has a "Go" button and the text "View previously ordered licenses available for renewal." The "Renewal Email Preferences" section has a "Go" button and the text "Create rules on how and when renewal notifications are delivered to your inbox."

- You will see below page. You can search for renewals based on filters - Expiration Date, PO Number, Vendor or End Customer

The screenshot shows the RenewVue search interface. The top navigation bar includes "Home > RenewVue", a filter "Filter by: Expires in 30 days [x] [Remove All Filters]", and a link "Have question about this data? Contact RenewVue Team". The main header shows "RenewVue" with "Renewal Preferences" and "Export Results" buttons. Below the header is a message: "View all renewals that are going to expire soon". The left sidebar contains filters for "Date Range", "Number", "Vendor", and "End Customer". A callout box with a red arrow points to the main content area, which displays the message: "No renewals were found using the search criteria."

- You can select the filters required for your search criteria, per below

The screenshot shows the RenewVue filter sidebar with the following sections and callouts:

- Date Range:** Includes a dropdown for 'Expiration Date' and preset options: 'Expired', 'Expires in 30 days', 'Expires in 60 days', and 'Expires in 90 days'. A callout points to these options: "Choose from the preset options listed or enter your range in the from/to fields".
- Number:** Includes a dropdown for 'Reseller PO Number' and a search field. A callout points to the dropdown: "Search by specific Reseller PO#, Ingram Micro PO# or Ingram Micro SO#".
- Vendor:** Includes a 'Find:' search field and a list of vendors with checkboxes: 'All Vendors' (checked), 'Acronis', 'ADOBE', and 'Adtran'. A callout points to the list: "Default setting will display all vendors or select one or multiple vendors".
- End Customer:** Includes a search field labeled 'Search by Company Name'. A callout points to this field: "Search by end user company name".

- You can view the renewal opportunities available, once you apply the correct filters, according to your search criteria

The screenshot shows the RenewVue renewal opportunities table. A callout points to the table header: "You are able to view the renewal opportunities available, once you apply the correct filters, according to your search criteria".

Reseller PO	Vendor	End User	Expiration Date	Est. Renewal Amount	Reference Number	Request a Quote
+ 19-122	VEEAM	[Redacted]	06/11/2020	\$0.00	Notice for 144 5525	Contact us
+ 19-131	VEEAM	[Redacted]	11/18/2020	\$0.00	Notice for 144 5524	Contact us
+ Test-123	VEEAM	[Redacted]	12/17/2020	\$0.00		Contact us
+ 19-091	VEEAM	[Redacted]	01/06/2021	\$924.00	Notice for 144 5522	Contact us
+ 19-103	VEEAM	[Redacted]	01/06/2021	\$236.25	Quote for 144 5523	Contact us

- Clicking on the Reseller PO# hyperlink will open a new window with the order's renewal detail

RenewVue Renewal Preferences [Export Results](#)

View all renewals that are going to expire soon

Per Page 1 - 10 Results of 4,086 1 2 3 ... 409 Last

Reseller PO	Vendor	End User	Expiration Date ▲	Est. Renewal Amount	Reference Number	Request a Quote
RMC	Acronis	[REDACTED]	09/25/2018	\$17.40	QUO-172256-N1W1C1	Contact us
SO Number: [REDACTED]		Renewal ID: 9025		IM PO Number: [REDACTED]		

IM Order Number : 40-...11 ✕

Order Information		End User Information	
Order Number :	[REDACTED]	Company Name :	[REDACTED]
Order Date :	10/24/2017	Address :	244 ST
IM PO :	70 1	City :	LEXINGTON
IM PO Date :	10/24/2017	State, Zip :	MA, 2421
Reseller PO :	RM1	Email :	BARBARA.EDU
End User PO :	JJ	Contact :	BARBARA
Order Total :	\$17.40	Phone :	781
Status :	Quoted		

SKU	Mfr Part #	Product Description	Order QTY	Unit Price
9Y2427	[REDACTED]	BACKUP ADV WKSTN RNWL AAP ESD	1	\$17.40

Attribute Type	Attribute Value	Start Date	Expiration Date
LicenseCertificate	899731	09/26/2017	09/25/2018

- You have the option to export the events generated by clicking on the “Export Results” button

RenewVue Renewal Preferences [Export Results](#)

View all renewals that are going to expire soon

Per Page 1 - 10 Results of 192 1 2 3 ... 20 Last

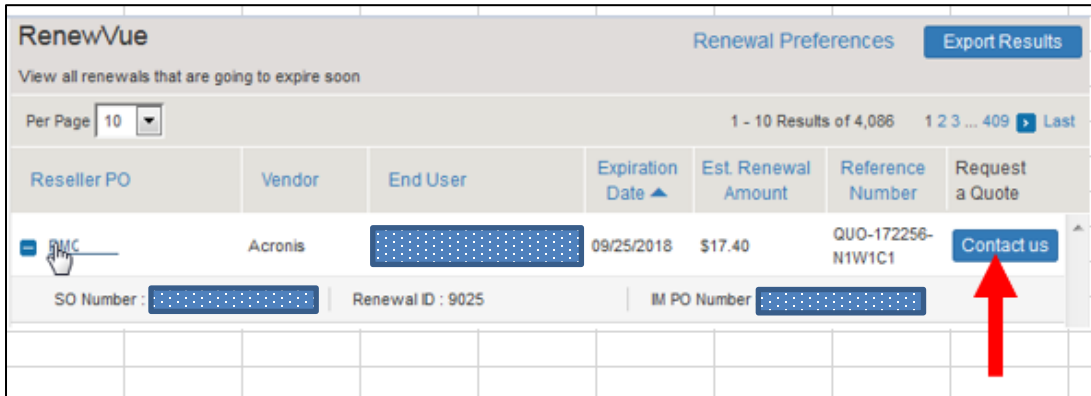
Reseller PO	Vendor	End User	Expiration Date ▲	Est. Renewal Amount	Reference Number	Request a Quote
<div style="border: 1px solid gray; padding: 5px; display: inline-block;"> Search results can be exported </div> ➔						

Export Results ✕

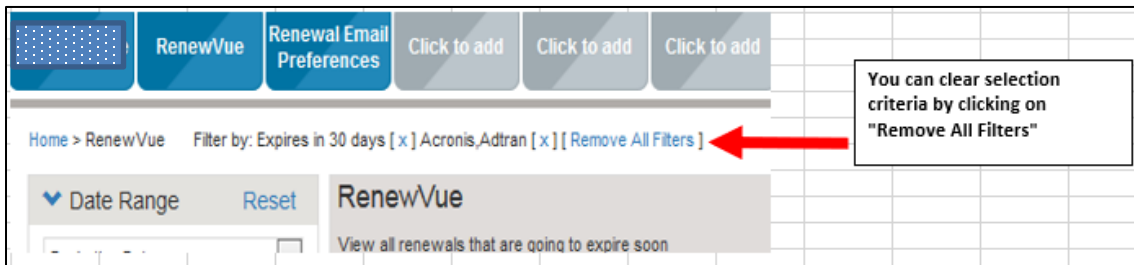
Your results will be sent to the email address below. Additional addresses can be added by separating them with a comma.

! Please allow up to one hour before requesting this export again.

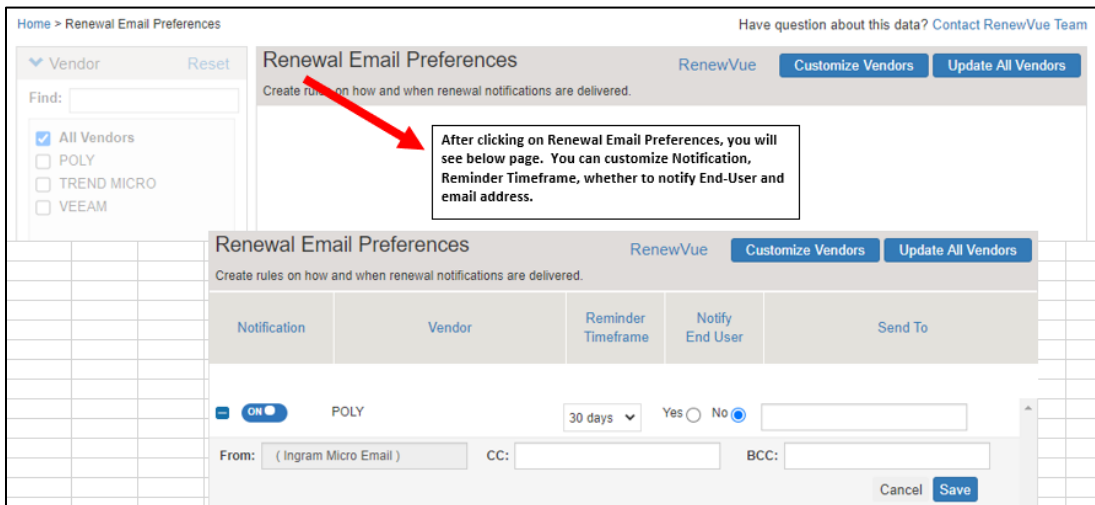
- Click on the "Contact Us" button for more info with regards to the renewal event/quote



- Clear selection criteria by clicking on "Remove All Filters"



- You can customize Notification, Reminder Timeframe, whether to notify End-User and email address.



- You can also click on "Settings" and add "RenewVue" and "Renewal Email Preferences" to your Quick Links

nation > Quick Links Preferences

Quick Links Preferences

Please select the quick links you want to see in your list. You can select up to 10 quick links.

Products

- Products
- Saved Searches
- Favourite products

Estimated Deliveries tomorrow

- Estimated Deliveries tomorrow

Backorders

- Backorders

Orders with discontinued products

- Orders with discontinued products

Invoices

- Invoice list/Account statement

Ordering

- Quick Order Entry

Orders

Events

- Saved events

Profile

- Display Preferences *

Renewals

- RenewVue *
- Renewal Email Preferences *

You can also click on "Settings" and add "RenewVue" and "Renewal Email Preferences" to your Quick Links